

Professional and Business Licensing Portal Overview

Home page

Professional Licenses page

Professional License Detail page

Manage My Businesses page

Business Licenses page

Business License Detail page

Branch License Detail page

I want to:

- Add a Branch location (business licensees)
 - o Go to Business License Detail page

• Print my license

- <u>Professional License Detail</u> page for professional licenses
- o Business License Detail page for main location licenses
- Branch License Detail page for branch location licenses
- Manage my employees or licensees (business licensees)
 - o Business License Detail page for main location licenses
 - o Branch License Detail page for branch location licenses
- Renew or reinstate my license
 - Professional Licenses page for professional licenses
 - o <u>Business Licenses</u> page for main location licenses
 - o <u>Business License Detail page, Branches tab</u> for branch location licenses
- Separate from my firm or employer (professional licensee)
 - o Professional License Detail page

Home page

How do I get here?

- Default page when you first log in
- Click Home link in gray navigation bar at the top of the page

- 1. Access other pages (gray navigation bar)
- 2. Respond to To-Dos (if displayed)
- 3. Link existing licenses (first time only for professional, on-going for businesses)
- 4. Apply for new licenses
- 5. Access Help

			ses Onlin					
'our To-Do's 🙎								
Invitation to join								
	ense Security Guard	License Numb	er: 1096					
Security Guard Company Typ Designation: Unarmed Security Guard	e: Company						Decline	Accept
Professional Licenses				Busines	s Licenses			
Apply For Professional License				Manage	Business Account			
Have an existing professional l	icense?			Create B	usiness Account			
To renew or manage you must link to your lice				Apply Fo	r Business License			
Manage Existing Professional License	nise.				ning Course			
				Abd than	ing course			
				Have an	n existing bus	ness license?		
				To renew o	r manage you must	ink to your license.		
				Link Exis	ting Business Licens	· (3)		
						-		
Help 5								
How to manage your professional or business li	600F0							
Visit how to set up account access for help on:	cense							
 Setting up your access 								
and an								
 Linking your existing license Manage your business licenses as an admi 	nistrator							

Professional Licenses page

How do I get here?

• Click Professional Licenses link in gray navigation bar at the top of the page

- 1. Access other pages (gray navigation bar)
- 2. Make updates to personal account record (hyperlinks)
- 3. Perform various actions (blue menu options available will vary by license type)
- 4. Click appropriate tab to view information about licenses, applications, and relationships (see tab details below)

	1 Home Professio License		isiness License censes Lookup	Course Search	File a Complaint	Fine Payments Made	Help Log	gout [→
This is a test site and any transa	actions completed here will not	produce a valid lice	nse. Please go to profession	ns.dol.wa.gov to log	in and complete your tra	nsaction.		
Professional Lie	censes					0		
DIANE C JOHNSON Undate legal name Email: dijohnson@dol.wa.go Alternate email: None Mobile Phone: 555.555.555 Other Phone: None Update contact information		702 Olyı	ing address: Wildflower Ln mpia, WA 98502 nge address			3 Make a Payr Apply for ne		
4 Licenses	Unsubmitted Applica	ations	Submitted Appli	cations	Completed	Requests	Relationships	
License	License Type	Expiratio	on Date	License Status	Renewa Status	l/Reinstatement	Action	
20108489	Notary Public	August (1, 2024	Active	None			
20108490	Security Guard	April 26,	2021	Active	None		Renew	

Licenses tab

- 1. Access License Detail page by clicking license number hyperlink in license list
- 2. Renew or reinstate license (if one of these buttons is present)

Licenses	Unsubmitted Applicat	tions	Submitted Applications	Completed Requests	Relationships
License	License Type	Expiration Date	License Status	Renewal/Reinstatement Status	Action
20108489	Notary Public	August 01, 2024	Active	None	
20108490	Security Guard	April 26, 2021	Active	None	2 Renew

Unsubmitted Applications tab

• Edit or delete an application that has been begun but not yet submitted.

Licenses	Unsubmitte	ed Applications	Submitted Applications	Co	ompleted Requests	Relationships
ew License Applications						
Profession	License Type	Application Method	Status	Last Updated	Actions	
Combative Sports	Promoter	General Application	Draft	January 14, 2021 01:40 PM	Edit	Delete

Submitted Applications tab

- 1. Pay for a license that has been submitted but not yet paid for (if Pay Fee button is displayed)
- 2. Download a copy of the submitted application (if Download Application button is displayed)

Licenses	Unsubmitted A	pplications	Submitted Applications	Comple	eted Requests	Relationships
w License Applications						
Application	Profession	License Type	Application Method	Status	Sub-status	Actions
<u>TAT2100001</u>	Body Art and Body Piercing	Tattoo Artist	General Application	Pending Payment	None	Pay Fee
REA2001777	Real Estate	Real Estate Broker	General Exam Application	In-Review	None	2 Download Application

Completed Requests tab

• View any Maintenance Requests that have been completed in the last 12 months.

Licenses	Unsubmitted Applications	Submitted Applications	Completed Requests	Relationships
here are no completed requests	from past 12 months			

Relationships tab

• View any business for which you have an Administrator role (have access to perform tasks for a business)

Note: This is NOT where you will see your licensee relationship to a business (go to <u>Professional License Detail</u> page to view your licensee relationships)

Licenses	Unsubmitted Appli	cations	Submitted Application	is Co	mpleted Requests	Relationships
Name	Role	Title	Phone	2	Email	Actions
Diane's Security Co.	Administrator	Admini	trator 555.5	55.5555	dijohnson@dol.wa.gov	Separate
Diane's Divine Beauty Salon	Administrator	Owner	555.5	55.5555	dijohnson@dol.wa.gov	Separate
JOHNSON, DIANE C	Administrator	Admini	trator 555.5	55.5555	dijohnson@mailinator.co m	Separate

Professional License Detail page

How do I get here?

- 1. Click Professional Licenses in the gray navigation bar
- 2. Click a license link from the list on the Professional Licenses page

- 1. Access other pages (gray navigation bar)
- 2. Make updates to the license record or print the license (blue menu options will vary depending on the license type)
- 3. Manage licensee relationships with businesses (separate from a business, or cancel an invitation)

rofessional Lice	nses			0		
icense Number: 21005595	License T	ype: Real Estate Broker	Status: Active	Updat	te Mailing Address	
Name: Suzie Strawberry Current Issue Date: March 08, 2021		e Date: March 08, 2021 n Date: March 08, 2023	Sub-status: None Bad Payment:	Print	License	
				Updat	te Print Name	
				Morea	Actions	
			Draft Applications or Requests	More a	Actions	
rre are no draft applications			Draft Applications or Requests	More.	Actions	
	Searc	:h Here	Draft Applications or Requests	More .	Actions	
ere are no draft applications arch By one		th Here	Draft Applications or Requests	More	Actions Separate Lico	ensee(s)

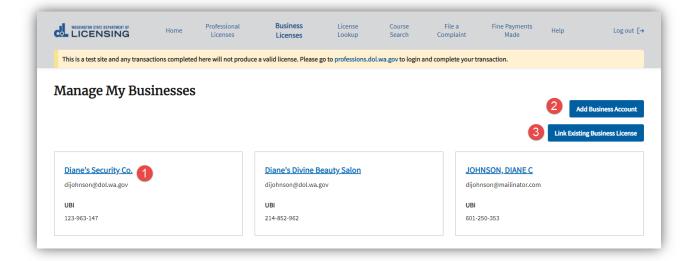
Manage My Businesses page

How do I get here?

• Click the Business Licenses link in the gray navigation bar at the top of the page

- 1. Access a business, main license, or branch license account by clicking hyperlink in the account tiles on the page (see table below)
 - You may have access at more than one account level
- 2. Add a new business account
- 3. Link an existing business account

If the name in the tile is:	Then you:
Business Entity Name Ex: <i>Best Realty LLC</i> Sole Proprietorship will be owner's name in last name, first name format Ex: <i>Sampson, Alicia</i>	 Are linked at Business Account level. Can perform tasks related to the business and all associated main and branch licenses and all associated employees/licensees
Business Entity Name-License Type Extension Ex: Best Realty LLC-Real Estate Firm	 Are linked at Main License Account level. Can perform tasks related to a single license and any associated branches and employees/licensees
Business Entity Name-Branch License Type Extension Ex: Best Realty LLC-Real Estate Branch	 Are linked at Branch License Account level. Can perform tasks related to a single branch and any associated employees/licensees.



Business Licenses page

How do I get here?

- 1. Click the Business Licenses link in the gray navigation bar
- 2. Click the business name link in one of the tiles on the Manage My Businesses page

What can I do here?

- 1. Access other pages (gray navigation bar)
- 2. Make updates to business account record (hyperlinks)
- 3. Perform various actions for the business account (blue menu available at **Business Account level only** options available will vary by license type)
- 4. Click the appropriate tab to view information about licenses, applications, and relationships (see tab details below).

Accessed from Business Account tile

LICENSING	Home	Professional Busine Licenses Licens		Course Search	File a Complaint	Fine Payments Made	Help Log out [→
This is a test site and any t	ransactions completed her	e will not produce a valid license	e. Please go to professions.dol.v	va.gov to login ar	nd complete your tr	ansaction.	
Business Lice	enses					3	
JOHNSON,	DIANE C					Apply for Busi	iness License
UBI: 601-250-353						Close Your Bu	siness
Email: dijohnson@maili						Update Busine	ere Name
Business email: dijohnse	-					Opdate Busine	ess name
Business Phone: 555.55 Primary Contact Name:						Cosmetology	Student/Apprentice Hours
Primary Contact Phone:						Make a Payme	in t
Update business inform	ation 2					mane a rayine	
	-					More Actions	
Licenses	Account	Relationships	Unsubmitted Application	s	Submitte	d Applications	More
License	License Type	Expiration Date	License Status	Sub-stat	tus	Renewal/Reinstatem ent Status	Action

Licenses tab

- 1. Access License Detail page by clicking license number hyperlink in license list
- 2. Renew or reinstate license (if one of these buttons is present)

Licenses	Account R	elationships	Unsubmitted Applications		Submitted Applications	More∽
License	License Type	Expiration Date	License Status	Sub-status	Renewal/Reinstatem ent Status	Action
21000027	Salon Shop	March 15, 2021	Active	None	None	2 Renew

Account Relationships tab

- 1. Remove Administrators for the Business Account, Main License Account, or Branch License Account, depending on which level you are currently viewing
 - Every business must have at least one Administrator. If there is only one in the list, you must add another Administrator before you can remove the existing one.
- 2. Add Administrators for the Business Account, Main License Account, or Branch License Account, depending of which level you are currently viewing

Note: This is NOT where you will see your licensee relationships to employees or licensees (go to <u>Business License Detail</u> or <u>Branch License Detail</u> page to view your employee/licensee relationships)

Licenses	Account Relationships	Unsubmitted Applications	Submi	tted Applications	More∨
Name	Role	Email	Status	Actions	
Diane Johnson	Administrator	dijohnson@dol.wa.gov	Active	Remo	ove
					Add Administrato

Unsubmitted Applications tab

• Edit or cancel an application that has been begun but not yet submitted.

Licenses	Account Relations	ships <u>Unsubr</u>	nitted Applications	Submitted Applications	More∨
ew License Applicatior	IS				
Profession	License Type	Application Method	Last Updated	Actions	
Cosmetology	School	General Application	January 14, 2021 01:30 PM	Edit	Delete

Submitted Applications tab

- 1. Download a copy of the submitted application (if Download Application button is displayed)
- 2. Pay for a license that has been submitted but not yet paid for (if Pay Fee button is displayed)

Licenses	Account Rela	tionships	Unsubmitted Applications	Subr	nitted Applications	More∨
w License Applicat	tions					
Application	Profession	License Type	Application Method	Status	Sub-status	Action
AUC2100001	Auctioneers and Auction Company	Auction Company	General Application	In-Review	None	Download Application
CBS2100001	Combative Sports	Promoter	General Application	Pending Payment	None	2 Pay Fee

Completed Requests tab (May need to click More to see this tab)

View any Maintenance Requests that have been completed in the last 12 months.

Licenses	Account Relationships	Unsubmitted Applications	Completed Requests	More∽
You have no completed requests fr	rom past 12 months			

Business License Detail page

How do I get here?

- 1. Click the Business Licenses link in the gray navigation bar
- 2. Click on business name link on one of the tiles on the Manage My Businesses page
- 3. Click a license link in the Licenses list on the Business Licenses page

- 1. Access other pages (gray navigation bar)
- 2. Perform various actions for the business license (blue menu options available will vary by license type). Tasks common to all license types include:
 - Print the license
 - Update license address or other contact information
 - Update Doing Business As (DBA) name
- 3. Click appropriate tab to view information about branch licenses, license applications, and employee/licensee relationships for this location (see tab details below).

Business Relationshi	ips		2	
License Number: 21005747	License Type: Real Estate Firm	Status: Active	Print License	
Business Name: Strawberry Sweet Homes	Doing Business As: None	Phone: 555.555.5555	Add Branch Lie	ense
Email: dijohnson@dol.wa.gov	Physical Address: 714 Wily St NW Olympia, WA	Mailing Address: 714 Wily St NW Olympia, WA	Finding	
First Issue Date: June 24, 2021	Current Issue Date: June 24, 2021	Expiration Date: June 24, 2023	More Actions	
Sub-status: None	Web-Address: None	Discipline: None		
Program: Real Estate				

Branches tab

- 1. Access branch licenses by clicking license number link in list
- 2. Renew or reinstate branch license (if one of these buttons is present)

Branches	License Relation:	ships	Unsubmitted Applications	Submitted	Applications	Completed Requests	
License	License Type	Expiration Date	License Status	Sub-status	Renewal/Rein ent Status	nstatem Action	
20108591	Real Estate Branch	April 09, 2021	Active	None	None	2 Renew	

License Relationships tab (default tab)

- 1. Remove Administrators at the Main License Account level
- 2. Add Administrators at the Main License Account level
- 3. Export a list of employees/licensees to a spreadsheet
- 4. Search for employees/licensees
- 5. Separate employees/licensees from your business
- 6. Add licensees to your business (**Public Protection companies/agencies** use Add Employees link in blue menu)

Branches	Lio	ense Relationships	Unsub	mitted Applications	Submit	ted Applications	Comp	oleted Requests
Name		Role	Ema	il	Status		Actions	
Mary Marionberry		Administrator	mar	ionberry@mailinator.com	Active	1	Remove	
Diane Johnson		Administrator			Active		Remove	
Licensee Relations	hips Search Here Search	4					2 3 Export	Add Administrator
	License Number	Name	License Type		Expiration Date	Association Type	Relationship Status	Actions
	20108470	Mary Marionberry	Real Estate Managing Broker	Active	August 20, 2022	Designated Broker	Active	
								6 Add Licensee

Unsubmitted Applications tab

Unsubmitted Applications will be displayed only if you have access through the Business Account.

• Edit or delete an application that has been begun but not yet submitted.

Licenses	Account Relationship	os <u>Unsub</u>	mitted Applications	Submitted Applications	More✓
lew License Applications					
Profession	License Type	Application Method	Last Updated	Actions	
Real Estate	Real Estate Branch	General Application	June 23, 2021 03:26 PM	Edit	Delete

Submitted Applications tab

Submitted Applications will be displayed only if you have access through the Business Account.

- 1. Download a copy of the submitted application (if Download Application button is displayed)
- 2. Pay for a license that has been submitted but not yet paid for (if Pay Fee button is displayed)

Licenses	Account Rela	ionships	Unsubmitted Applications	Subm	itted Applications	More
w License Applicat	tions					
Application	Profession	License Type	Application Method	Status	Sub-status	Action
AUC2100001	Auctioneers and Auction Company	Auction Company	General Application	In-Review	None	Download Application
CBS2100001	Combative Sports	Promoter	General Application	Pending Payment	None	2 Pay Fee

Completed Requests tab (may have to click More to view this tab)

• View any Maintenance Requests that have been completed in the last 12 months.

Licenses	Account Relationships	Unsubmitted Applications	Completed Requests	<u>More</u> γ
u have no completed requests fi				

Branch License Detail page

How do I get here?

- 1. Click the Business Licenses link in the gray navigation bar
- 2. Click the business name link on one of the tiles on the Manage My Business page
- 3. Click the license link for the main location license on the Business Licenses page
- 4. Click the Branches tab on the Business License Detail page
- 5. Click a license link in the Branches list

- 1. Access other pages (gray navigation bar)
- 2. Perform various actions for the branch license (blue menu options available will vary by license type). Common tasks include:
 - Print the license
 - Update license address or contact information
 - Update DBA name
- 3. View information about employee/licensee relationships for this location (see details on individual tabs below).

	Home	Professional Licenses	Business Licenses	License Lookup	Course Search	File a Complaint	Fine Payments Made	Help	Log out [→
This is a test site and any transact	tions completed	here will not produce a	valid license. Please go	to professions.do	l.wa.gov to login a	and complete your tr	ansaction.		
Business Relatio	nships						2		
License Number: 20108591		License Type: Real Estate Branch		Status: Active			Finding		
Business Name: Strawberry Sweet Homes		Doing Business As: None		Phone: 555.555.555	55		Update Phy	rsical Address	
Email: strawberry@mailinator.com		Physical Address: 722 Buckle Ln SE Olympia, WA		Mailing Add 722 Buckle Olympia, W	Ln SE		Update Lice	ense Webaddress	
First Issue Date: April 09, 2019		Current Issue Date: April 09, 2019		Expiration I April 09, 20	Date:		More Actior	ıs	
Sub-status: None		Web-Address: None		Discipline: None					
Program: Real Estate									

Branch Administrator tab

- 1. Remove Administrators at Branch License Account level
- 2. Add Administrators at Branch License Account level
- 3. Export a copy of the licensee list to a spreadsheet
- 4. Search for employees/licensees
- 5. Separate an employee/licensee from the branch
- 6. Add a licensee to a branch

Name		Role	Ema	il	Status		Actions	
Suzie Strawberry		Administrator	stra	wberry@mailinator.com	Active		Remove	
							2	Add Administra
icensee Relatio	-							5
arch By Ione	Search Here	4					3 Export	Separate Licensee
	License Number	Name	License Type	License Status	Expiration Date	Association Type	Relationship Status	Actions
	20108469	Suzie Strawberry	Real Estate Managing Broker	Active	August 20, 2022	Branch Manager	Active	

Unsubmitted Applications tab

• Edit or cancel an application that has been begun but not yet submitted.

intanance Request Applicat	ions				
Request Type	Request Against	Status	Last Updated	Actions	
Update Physical Address	Driver Training School Branch	Draft	June 24, 2021 10:51 AM	Edit	Delete

Submitted Applications tab

• View submitted Maintenance Request application

Licenses	Branch Administrator	Unsubmitted Applications	Submitted Applications	More∨			
Maintenance Request Applications							
Request	Request Type	Request Against	Status				
REQ-66384	Update Physical Address	Driver Training School B	ranch Under Review				

Completed Requests tab (may have to click More to see this tab)

• View any Maintenance Requests that have been completed in the last 12 months.

Licenses	Account Relationships	Unsubmitted Applications	Completed Requests	<u>More</u> ~			
You have no completed requests from past 12 months							